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Services Guide

Governance   ●   Compliance   ●   Assurance

www.evolvenorth.com

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General Enquiries

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Evolve North is a specialist Data Security and Information Governance Consultancy based in the North of England with a UK wide client base in both public and private sector.

Our skillset includes ISO27001, PCI DSS (Payment Card Industry Data Security Standards) consultancy and extensive experience of delivering enterprise level security solutions including Encryption, Firewalls, Secure Remote Access, Mobile Device Management, and Strong Authentication. In addition, we also deliver gap analysis and benchmark audits in respect to ISO27001, GDPR, PCI DSS, NHS Data Security and Protection Toolkit and best practice.

We work with bodies including the Information Commissioner's Office, BSI, Barclaycard and Security Metrics. These engagements help to provide our clients with guidance and support when dealing with regulatory compliance requirements.

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Table of Contents

This Services Guide details just some of the many governance and security services offered by Evolve North. Customers with any other needs around policy and procedure development, training, data mapping, IT Security etc. are encouraged to contact us to find out how we can help.

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Password Auditing

Password auditing helps you to eliminate weak passwords from your IT environment and ensure you have a password policy that works.

Test Your Password Security

A regular password audit will test that your password policy is effective and that your users are setting strong passwords. Strong passwords are key to avoiding breaches and securing your data.

Password auditing combined with user education is also an effective way of motivating users to set complex passwords by demonstrating how quickly and easily weak passwords can be cracked.

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Documentation
The results of the password audit are documented with highlighted areas of risk.

Guidance to Help You Remediate
Remedial advice is provided for each vulnerability found, to help you fix the problem and secure your network.

Regular Auditing
Evolve North recommends your organisation carries out bi-annual password auditing.

Help and Advice
Evolve North can offer advice and training on password management, including template policy documents.

Contact Us
For a no-obligation discussion about whether password auditing is right for you, contact us today.

Documented Results

The results of your password audit will be provided in the form of a spreadsheet and supplementary document highlighting the key areas of risk and recommended remedial advice.

If available, historical results will be compared to track the effectiveness of your password policies.

Password Audit Cost

The cost of a password audit depends on the duration of the audit, and not on the number of users being audited.

Evolve North will work with you to determine the right audit for your needs.

Contact us to book a more detailed discussion around how we can support you.

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Vulnerability Scanning

Regular vulnerability scans help you to detect and remediate the vulnerabilities in your environment before attackers can exploit them.

Recorded Software Vulnerabilities Increased by 30% in 2017 [1]

If you're a small or medium-sized business then there is a 50% chance you'll experience a cybersecurity breach[2] which could result in fines and other costs, with the possibility of increased fines from May 2018 if you fail to meet your responsibilities under the GDPR.

Evolve North's Vulnerability Scanning Service examines your company's external IT presence to find the vulnerabilities there and give you a hacker's view of your company.

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Documentation and Classification
Vulnerabilities found during the scan are documented and classified by risk from Low to Critical.

Guidance to Help You Remediate
Remedial advice is provided for each vulnerability found, to help you fix the problem and secure your network.

Regular Scanning
Our monthly or quarterly vulnerability scans help identify vulnerabilities in your network in a timely manner.

Help and Advice
Evolve North can offer remedial help, advice and training with any of the vulnerabilities found during the scan.

Contact Us
For a no-obligation discussion about whether vulnerability scanning is necessary for you, contact us today.

[1] securityboulevard.com; Lucian Constantin
[2] https://www.ncsc.gov.uk/blog-post/cyber-security-small-business-guide

GDPR

The GDPR mandates that you have suitable processes in place to detect and report data breach. Vulnerability scanning is a proactive tool that ensures any external vulnerabilities are identified and reported in a timely manner to assist in your GDPR compliance.

Fully Documented Results and Guidance

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Penetration Testing

Regular penetration tests help you to detect and remediate the vulnerabilities in your environment before attackers can exploit them.

Penetration Testing Identifies Risks in your IT Environment

A penetration test forms part of a cost-effective risk mitigation plan, giving your customers assurance that you take IT security seriously by helping you to reveal and fix vulnerabilities you didn't know existed before a hacker can find and exploit them.

Regular penetration testing will provide management with an overview of the level of risk in the organisation and enable compliance with industry standards and regulations such as PCI DSS and ISO27001.

GDPR

The GDPR mandates that you have suitable processes in place to detect and report data breach. Penetration testing is a proactive tool that ensures any vulnerabilities are identified and reported in a timely manner to assist in your GDPR compliance.

Fully Documented Results

Documentation
Vulnerabilities identified during a penetration test are fully documented and given a risk score.

Guidance to Help You Remediate
Evolve North are available to offer advice on remediation of any vulnerabilities discovered.

Recommended Frequency
The frequency of tests can vary depending on requirements. As a minimum, annual tests should be performed.

Help and Advice
Evolve North can offer remedial help, advice and training with any of the vulnerabilities found during the test.

Contact Us
For a no-obligation discussion about whether penetration testing is necessary for you, contact us today.

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Phishing Simulation

Determine the level of risk a phishing attack poses to your organisation by performing a simulated attack.

Increase Employee Awareness

A Phishing Simulation helps to increase employee awareness and decrease the likelihood of a successful phishing attack against your organisation.

The results of a Phishing Simulation can be used to determine both the level of risk a phishing attack would pose to your business and the education requirements of your users.

Evolve North will work with you to tailor a Phishing campaign, or campaigns, that incorporate simulated phishing attacks, user education and fully documented reports and guidance.

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Documentation
Results are fully documented and presented in Word and Excel formats.

Guidance to Help You Remediate
Remedial advice is provided, and bespoke training may be delivered to complement the simulation.

One-off or Regular Simulations
Evolve North can provide one-off or regular campaigns which compare results with previous exercises.

Help and Advice
Evolve North can offer remedial help, advice and training around phishing avoidance.

Contact Us
For a no-obligation discussion about whether a phishing simulation is right for you, contact us today.

Tailored Campaigns

Evolve North will work with you to develop Phishing Campaigns tailored to your business and designed to give your users opportunities to demonstrate their knowledge and abilities in detecting and reporting suspected phishing emails.

Fully Documented Results and Guidance

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Breach Management Services

We can provide Information Governance and IT Security Consultants with many years of experience to manage your breach or loss Incidents.

Breach Management

Ensuring prompt remediation and containment is key to managing breach or loss. Ongoing communication with the Information Commissioner and the Data Subjects ensures you remain compliant with the Data Protection Act and GDPR.

Our Consultants have managed multiple breach and loss incidents including working with the Information Commissioner and PCI DSS, all have many years of experience in Senior IT Security and Information Governance roles working within the NHS, Financial Services, Hospitality and Transportation.

Breach Reporting
Responding to the ICO and Data Subjects, IT Security containment and remediation.

Remediation
Remedial advice is provided for the breach or loss including hands-on support.

Informing the Data Subjects
Creation and management of communication, helping you to inform affected data subjects of the potential impact on them.

Help and Advice
Evolve North can assist with advice and guidance around all issues of breach management.

Contact Us
For a no-obligation discussion to establish if this meets your needs, contact us.

Data Protection Act

All organisations are required to report breach or loss of personal data within 72 hours under the Data Protection Act and the GDPR

Failure to do so can result in a significant monetary penalty and further prosecution of the Officers of the Business

Fully Documented Remediation and Management Guidance

Typical Costs

Typical costs are difficult to identify. In our experience breach management can range from 5 to 25 days. However, we will always try to provide an accurate estimate of the time required.

Contact us for further details or to discuss specific requirements including PCI DSS.

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Data Protection Officer Support Service

To support your Data Protection Officer (DPO) or identified Data Protection Lead in ensuring appropriate compliance with the GDPR, DPA and related legislation within your organisation.

Ensuring Compliance and Minimising Risk

By either supporting your existing Data Protection Officer or responsible lead or by directly providing a DPO function, Evolve North can help you identify and mitigate against risks to personal information and ensure you continue to meet your legal requirements under Data Protection law.

Our consultants include GDPR Practitioners, ISO27001 Auditors, CISA (Certified Information Systems Auditor), PCI DSS Professionals and all have many years of experience in Senior IT Security and Information Governance roles.

Compliance Review
Identification of gaps in current compliance and ongoing audit to ensure continued compliance with DP law.

Ongoing Support to Help You Remediate
Support in implementing appropriate actions to remediate risks identified and to ensure ongoing compliance.

Responding to Key Events and Activities
Advice and support for dealing with data breaches, managing data subject requests or completing DPIAs.

Help and Advice
Ongoing ad-hoc advice and guidance in relation to appropriate management of personal information.

Contact Us
For a no-obligation discussion about how we can support your DPO function, contact us today.

GDPR

Under the GDPR you must have a DPO if you are a public authority; carry out large-scale, regular and systematic monitoring of individuals; or process large levels of sensitive data. Even if you don't meet these criteria, it will still be essential to ensure you comply with data protection legislation and manage ongoing risks to personal information.

Key areas of support

Improvement Plans

Policy & Procedure

Record of Processing

Training & Awareness

DPO Support Cost

As every organisation will have different requirements in terms of levels of support needed, Evolve North will work with you to understand your needs and provide a bespoke solution based on your requirements.

Contact us to book a more detailed discussion around how we can support you.

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Data Protection Compliance Report

Review of your current adherence to Data Protection law, designed to ensure you have a clear and concise view of your current compliance status.

Ensuring Compliance

A review of your current compliance with Data Protection laws will allow your organisation to identify any existing risk areas that may need further action and demonstrate that you are actively meeting your legal requirements in relation to personal data. It will provide a remediation plan that can be used for on-going improvement planning within your organisation. This can be followed up with an annual audit to demonstrate continued compliance.

Our consultants include GDPR Practitioners, ISO27001 Auditors, CISA (Certified Information Systems Auditor), PCI DSS Professionals, all of whom have many years of experience in Senior IT Security and Information Governance roles.

Documentation and Analysis
Gap Analysis, Risk Assessment, Remediation Task List, Supporting document templates and guidance.

Ongoing Support to Help You Remediate
Support in implementing appropriate actions where gaps in compliance have been identified.

Annual Update
Annual review of compliance allowing annual strategy and improvement plans to be agreed.

Feedback to Key Accountability Structures
Presentation of findings to the Board, Senior Management Team or any other relevant group.

Contact Us
For a no-obligation discussion about Data Protection Compliance Reports, contact us today.

Privacy Law

There are laws aimed at protecting individuals' personal information and ensuring their right to privacy. These include the EU GDPR, the UK Data Protection Act, the Human Rights Act and Privacy and Electronic Communications Regulation, amongst others. All of these laws will have an impact on your organisation and compliance will be key to avoid potential financial and reputational damage and to limit damage and distress to individuals.

Key areas of support

Review of Existing Practices

Identification of Risks

Remediation Planning

How We Can Help

Our approach to DP Compliance reporting will be tailored to the needs of your organisation. We will work with you to understand what these requirements are, and provide a bespoke solution based upon them.

Contact us to book a more detailed discussion around how we can support you.

Contact us today for a discussion with no obligations

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PCI DSS Gap Analysis and Support

To provide help and guidance to organisations in meeting their PCI Data Security Standard obligations, supporting them through the process of completing the SAQ and becoming compliant.

Complying with PCI DSS

Understanding what you need to do to become compliant with the PCI DSS and signing off the Self-Assessment Questionnaire can be a daunting experience. Over the last decade Evolve North have been helping organisations across a variety of industries from hospitality to transportation to navigate the process of reaching compliant status and maintaining that status year after year.

From the initial gap analysis process through to the final sign-off of the SAQ, our certified PCI Professionals and data protection experts will provide guidance and help ensure that all areas of the standard are met to deliver a successful outcome.

Gap Analysis
Review the Cardholder Data Environment and work with you to identify areas of remediation needed to become compliant.

Ongoing Support to Help You Remediate
Support in implementing appropriate actions where gaps in compliance have been identified.

Implementing IT Security Controls
Support in understanding and implementing appropriate technical controls in line with requirements.

Implementation of Key Policies and Procedures
Development of key IT & IG policies and procedures that meet the requirements of the standard.

Contact Us
For a no-obligation discussion about how we can support with your PCI DSS compliance, contact us today.

Prioritised Approach Toolkit

Evolve North use a Prioritised Approach Toolkit with organisations to manage the path to compliance while also providing quantifiable scoring and visibility of their progress as they implement new controls and measures.

Key areas of support

Gap Analysis

Policy & Procedure

Technical Controls

SAQ Sign-off

How We Can Help

Every organisation will have different requirements in relation to the PCI DSS and the SAQ that is needed to be completed. Evolve North will work with you to understand your needs and provide a bespoke solution based on these requirements.
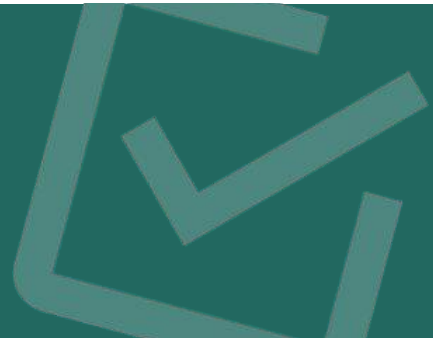
Contact us to find out more about our PCI Gap Analysis and Support services

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ISO 27001

ISO 27001 is the international standard that describes best practice for an information security management system.

Comply with the law, create trust and win new business

You simply cannot be too careful when it comes to protecting personal records and commercially sensitive information.

Work towards safeguarding your company and customer information from intentional or unintentional destruction and unauthorised access through the implementation of an ISO/IEC 27001 compliant information security management system.

Use this framework to ensure you comply with GDPR and the increasing array of information related regulations.

Business Risk

The standard is designed to ensure the selection of adequate and proportionate security controls that are relevant to the risks that the organisation faces.

Fully Documented Results and Guidance

Understanding
Gathering information and calculating the benefits. Defining and agreeing stakeholder value and risk appetite.

Implementing the Solution
Preparing the organisation by putting together a tailored plan. A phased and supportive approach.

Getting Certified
Running the system and measuring its effectiveness against clear SMART objectives.

Continuous Improvement
Via a programme of audit, search out and document areas for continual improvement.

Contact Us
For a no-obligation discussion about the benefits of a management system and ISO 27001, contact us today.

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Business Continuity Programme

Business Continuity ensures your organisation has a plan to deal with major disruption like cyber attacks, floods and supply failures.

Compliance and Certification Services and Support

Customer and investor expectations are now higher than ever before. Business processes are totally dependent on the availability of "always-on" servers, applications and systems.

While risks to the organisation can arrive via other non-IT routes such as within the supply chain or from your own people, hybrid IT architectures more than ever demand a well thought-out and thoroughly tested response based upon the most likely risks to the organisation.

Use BC to create confidence with stakeholders and customers.

Define the Scope and Developing Buy-in
We provide support for making the case for a BC initiative with internal stakeholders.

Business Impact Analysis and Resource Required
Business Process analysis to determine priorities for protection in the event of disruption.

Strategy Selection and Plan Development
Expert advice using experience of other projects can save thousands and create real ongoing value.

Scenario-based Testing
An effective programme of relevant and regular testing and review keeps a plan alive and awareness high.

Contact Us
For a no-obligation discussion about the benefits of a business continuity planning, contact us today.

Business Continuity Programme

The Evolve North Business Continuity Programme is a comprehensive pan-organisational set of resources that are designed to support the organisation and provide assurance that in a changing environment, business objectives continue to be delivered.

Fully Documented Results and Guidance

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Cyber Essentials

The Cyber Essentials certification scheme is now a must-have for many UK businesses. Evolve North can guide you through the process of becoming certified.

Assurance and Certification Support

Cyber Essentials provides you with a good understanding of where your organisation is positioned against an array of cyber threats.

Evolve North have extensive experience in guiding organisations through the Basic and Plus schemes to successfully obtain certification.

This will save you time and optimise your ability to successfully demonstrate your commitment to protecting the information you hold.

CE Basic and Plus

The Basic and Plus versions of the certificate are designed to provide a basic and intermediary level of assurance about your organisation's level of cyber hygiene relating to the risks that the organisation faces.

Fully Documented Results and Guidance

Define the Scope
Agree on what areas of the organisation are to be considered during the assessment and on the certificate.

Complete the Questionnaire
Advice and support in answering the questions and providing the appropriate level of accompanying notes.

External Verification and Vulnerability Assessment
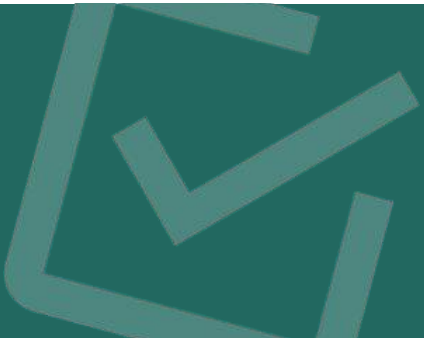Understand how vulnerable your servers and systems architecture is to exploitation and malware.

Workstation Build and Mobile Device Assessment
Receive detailed reports showing remedial steps to ensure configuration and updates are compliant.

Contact Us
For a no-obligation discussion about the benefits and requirements of Cyber Essentials, contact us today.

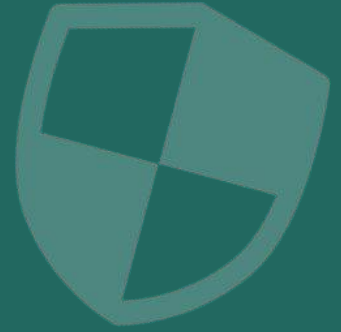# evolve**north**

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Sophos Services and Solutions

Sophos endpoint, encryption, web, email, mobile and network security solutions, simplify security to protect your business and help you meet compliance needs.

It takes a lot more than antivirus to cover every threat to your business.

Here at Evolve North, we are well-versed in the complexities of data security. We can assist you in all aspects, from technology through training, business changes, strategies, policies and procedures.

We are Sophos Certified Architects and here to help you get the most from your Sophos products. Email us for a free, no-obligation consultation.

Sophos products allow you to secure every endpoint and user on the network, from laptops to virtual desktops and servers, to web and email traffic and mobile devices.

Sophos XG Firewall

Sophos XG Firewall provides comprehensive next-generation firewall protection that blocks unknown threats, automatically responds to incidents, and exposes hidden risks.

Sophos UTM

Unified Threat Management makes security simple. Sophos UTM provides the ultimate network security package with everything you need in a single modular appliance.

Web Security Appliance

Advanced web protection made simple. Sophos' purpose-built secure web gateway appliance makes web protection simple. It provides advanced protection from today's sophisticated web malware with lightning performance that won't slow users down.

SafeGuard Encryption

SafeGuard Encryption has the ability to intelligently protect your data against theft. It automatically encrypts your content, and the content stays encrypted even when it's shared or uploaded to a cloud-based, file-sharing system.

Email Security Appliance

The majority of ransomware is contained in malicious emails. Advanced email security and control made simple. Sophos' purpose-built secure email gateway is an all-in-one solution for email encryption, DLP, anti-spam and threat protection.

Sophos Endpoint Protection

Sophisticated yet simple security for your desktop environment. Sophos Endpoint Protection makes it simple to secure your Windows, Mac and Linux systems against malware and advanced threats, such as targeted attacks.
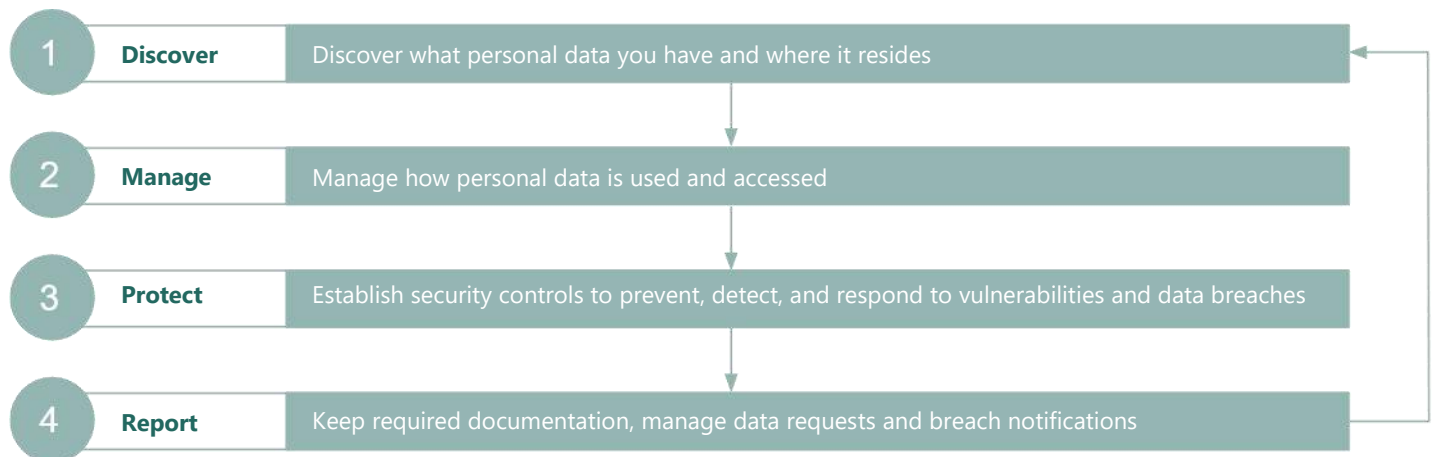

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Office 365 Compliance Tools

Evolve North can help you get the most from your Office 365 subscription on your journey to GDPR compliance.

An ideal starting point is a detailed assessment of your GDPR readiness. We'll work with you to evaluate your organisation's privacy posture, uncover risks, provide expert guidance around the GDPR, and offer recommendations specific to your organisation.

1	**Discover**	Discover what personal data you have and where it resides
2	**Manage**	Manage how personal data is used and accessed
3	**Protect**	Establish security controls to prevent, detect, and respond to vulnerabilities and data breaches
4	**Report**	Keep required documentation, manage data requests and breach notifications

We have the skilled personnel, process knowledge and Microsoft technology expertise to evaluate your GDPR readiness and help you on your path to becoming compliant.

Microsoft Technology forms the basis of our GDPR solution

Process all in one place

Centralise processing in a single system, simplifying data management, governance, classification and oversight.

Maximize your protections

Protect data with industry-leading encryption and security technology that's always up-to-date and assessed by experts.

Streamline your compliance

Utilise services that already comply with complex, internationally-recognised standards to more easily meet new requirements, such as facilitating the requests of data subjects.

We will work with you to uncover risk and take action to:

Discover data across systems
- Discover and catalogue data sources
- Increase visibility with auditing capabilities
- Identify where personal info resides across devices, apps and platforms

Govern access and processing
- Enforce usage policies and access controls across your systems
- Classify data for simplified compliance
- Respond to data requests and transparency requirements

Protect through the entire lifecycle
- Protect user credentials with risk-based conditional access
- Safeguard data with built-in encryption technologies
- Rapidly respond to intrusions with built-in controls to detect and respond to data breaches

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Data Security and Protection Toolkit Support

To provide help and guidance to health and social care organisations implementing the new Data Security and Protection Toolkit.

Complying with the DS&P Toolkit

Evolve North can support you in completing this toolkit for the first time, reviewing how existing evidence from your IG Toolkit may support these new requirements, or in developing new evidence that may be needed. Evolve North's mix of governance and data security expertise and extensive experience of working with health and social care organisations makes us ideally placed to support your needs in this area.

Our consultants include GDPR Practitioners, ISO27001 Auditors, CISA (Certified Information Systems Auditor), all of whom have many years of experience in Senior IT Security and Information Governance roles.

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Toolkit Completion
Work with you to complete the toolkit and identify areas where further work may be needed to reach compliance.

Ongoing Support to Help You Remediate
Support in implementing appropriate actions where gaps in compliance have been identified.

Implementing IT Security Controls
Support in understanding and implementing appropriate technical controls in line with requirements.

Implementation of Key Policies and Procedures
Development of IG policies and procedures and roll out of training and awareness campaigns.

Contact Us
For a no-obligation discussion about how we can support you with the DS&P Toolkit, contact us today.

The Toolkit

The NHS Digital Information Governance Toolkit has now been replaced with the Data Security & Protection Toolkit. It allows organisations that process health and social care data to demonstrate their compliance with the GDPR and the National Data Guardian Data Security Standards. It will be used by the Care Quality Commission to monitor best practice.

Key areas of support

Policy & Procedure

Record of Processing

Privacy Notices

Breach Management

Data Processor Assurance

How We Can Help

Every organisation will have different requirements in relation to the DS&P Toolkit. Evolve North will work with you to understand your needs and provide a bespoke solution based on these requirements.

Contact us to book a more detailed discussion on how we can support you.

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PECR and Appropriate Marketing Practices

To help your organisation understand the implications of current privacy law on your marketing practices and other impacts of the Privacy and Electronic Communications Regulations.

Ensuring Compliance

If you are promoting your organisation in some way, it is likely that you are carrying out direct marketing. How you market will be governed by GDPR, DPA and PECR (Privacy and Electronic Communications Regulations). Evolve North can help you review your current marketing practices to ensure you are compliant with current privacy legislation. In addition, we can help you consider how PECR will affect other aspects of your business such as the use of cookies, compiling directories etc.

Our consultants include GDPR Practitioners, ISO27001 Auditors, CISA (Certified Information Systems Auditor), PCI DSS Professionals, all who have many years of experience in Senior IT Security and Information Governance roles.

Documentation and Analysis
Reviewing current practices around appropriate marketing and use of electronic communications.

Ongoing Support to Help You Remediate
Providing guidance on where further improvements may be needed and helping to implement these improvements.

Review of Website Compliance
Reviewing current websites to ensure compliance with PECR and GDPR.

Training
Training for staff or key groups on the implications of GDPR, DPA and PECR for your business.

Contact us
For a no-obligation discussion about ePrivacy, GDPR and marketing, contact us today.

New ePrivacy Regulation

PECR is based on the 2002 EU ePrivacy Directive, but a new ePrivacy Regulation is currently being finalised and will work alongside GDPR in the future. This could have an impact on how you currently carry out marketing or more generally on electronic communications in your business. Evolve North can help you consider the impact of these new regulations as they are implemented.

Key areas of support

Review of Existing Practices

Identification of Risks

Remediation Planning

Breach Management

How We Can Help

Our approach to supporting you with PECR compliance will be tailored to the needs of your organisation. We will work with you to understand these needs, and provide a bespoke proposal based on these requirements.

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